

Santiago Campoverde

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🚩 Looking for a Part-Time internship opportunity for Spring or Summer of 2026



🎓 EDUCATION

Iowa State University, *Bachelor of Science in Software Engineer*
Graduated Fall 2024

Ames, IA

Middle Tennessee State University, *Master of Science in Information Systems BIA*
Expected Graduation: Fall 2026

Murfreesboro, TN

📖 RELEVANT COURSEWORK

Software Development Practices

Advance Programming Techniques

Design & Analysis of Algorithms

Cloud Computing - Software Development

Network Protocols & Security

Software Testing

Operating Systems: Practices & Principles

🧠 SKILLS

Fast-Learner

Problem-Solving

Spanish

C#

C

C++

Python

Java

Javascript

Power BI

MySQL

Cloud Development

Mobile Development

💼 PROFESSIONAL EXPERIENCE

Graduate Lab Assistant, *Middle Tennessee State University*

Jan 2025 – Present
Murfreesboro, TN

- Provide **technical support** for the computer lab and classroom systems at Johns College of Business, **assisting faculty, staff, and students** with troubleshooting and operational needs.
- Develop and **implement projects** including **Power BI** dashboards, **Power Automate** scripts, and **WordPress** forms to enhance operational efficiency and user experience.

University IT Technical Assistant - Tier 3, *Iowa State University*

Jun 2023 – present
Ames, IA

- Support faculty, staff, and students across multiple **ISU systems** to provide solutions through administrative access and knowledge articles.
- Daily engagement in a **dynamic** and **teamwork-based environment** to discuss and **create solutions** to be cataloged into various articles within **ServiceNow**.

Teacher Assistant, *Iowa State University*

Aug 2022 – Dec 2022
Ames, IA

- Taught Software Engineering students about **problem-solving techniques** using the **C programming** language in lab activities.
- **Mentored students** during coding projects and provided **one-on-one assistance** to help resolve issues and improve their skills.

Data Analyst Intern, *Inalambrik*

Jun 2022 – Aug 2022
Guayaquil, Ecuador

- Worked closely with the CEO to suggest an efficient way to **deliver data** in a graphic format using **Microsoft Power BI**.
- Implemented a **new module** for the company to offer **customized dynamic reports** using **relevant data collected** from their customers.

🏠 ORGANIZATIONS

ISU's Hackathon Club, *President*

Jan 2022 – Dec 2024
Ames, IA

- Responsible for **managing the organization's structure** and maintaining **information flow** between officers and members to **keep them engaged**.
- Organized **large club meetings, events, and trips** to spread **diversity** among members and **excitement** about upcoming **Hackathon-related events**.